

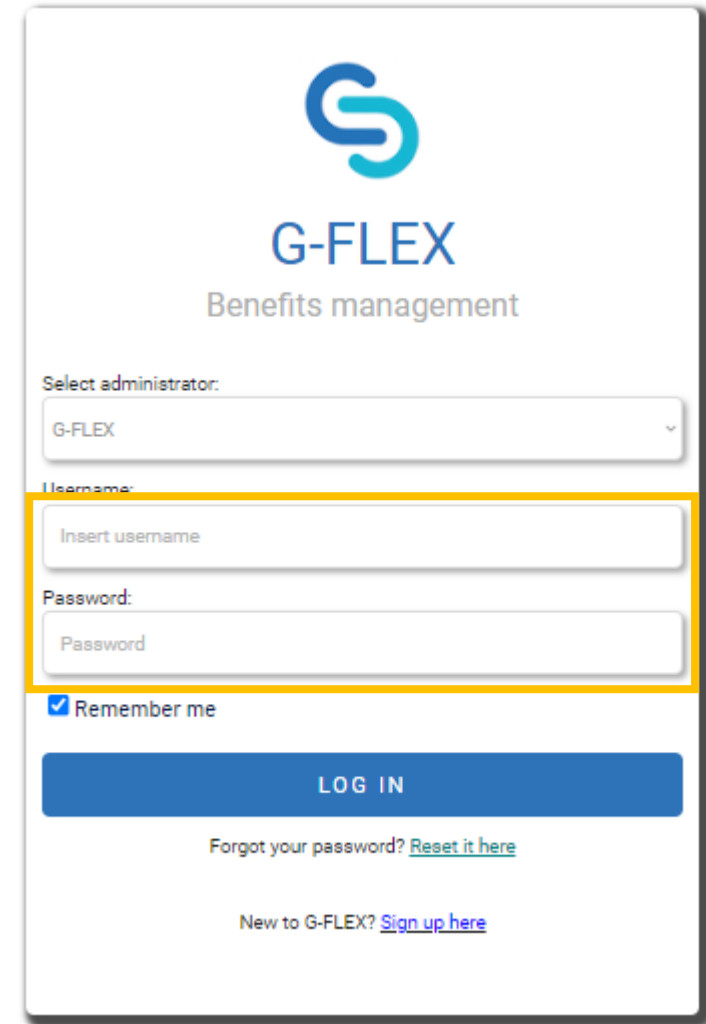


GENESIS FLEX SDN BHD
CORPORATE WEB APP STEP BY STEP GUIDE
SEPTEMBER 2023

G-FLEX PORTAL

1. To go to the G-Flex portal, please click this link to access it app.gflex.com.my
2. Please make sure that you've received your login credentials through your registered email address.
3. If you didn't receive a login ID through your email, please contact our customer service team via email info@gflex.com.my or through WhatsApp at 019-621 0457.


Once you've received your login credentials,
you can key-in in the box provided and click
Log In.





The image shows a login form for the G-FLEX portal. At the top is the G-FLEX logo, a stylized blue 'S' shape, followed by the text 'G-FLEX' and 'Benefits management'. Below this is a dropdown menu labeled 'Select administrator:' with 'G-FLEX' selected. Underneath are two input fields: 'Username' with the placeholder text 'Insert username' and 'Password' with the placeholder text 'Password'. These two fields are highlighted with a yellow rectangular box. Below the password field is a checkbox labeled 'Remember me' which is checked. At the bottom of the form is a blue button labeled 'LOG IN'. Below the button are two links: 'Forgot your password? [Reset it here](#)' and 'New to G-FLEX? [Sign up here](#)'.


DASHBOARD


This is the landing page for G-Flex medical benefit system. There are 3 sections you can access through the Dashboard.





 Dashboard


 Members


 Guarantee letters


 Claim history


 Benefit plans

 Panel locator


 Bills

 Invoices

 Reports

 Notifications

Welcome




Panel claims

From date: 29/10/2023 To date: 30/10/2023

Oops!

There are no items found here.




Non-panel claims

From date: 29/10/2023 To date: 30/10/2023


Oops!

There are no items found here.



+ Claim

DASHBOARD



G-FLEX
Benefits management

DASHBOARD

- Dashboard
- Members
- Guarantee letters
- Claim history
- Benefit plans
- Panel locator
- Bills
- Invoices
- Reports
- Notifications

Welcome

DASHBOARD

Panel claims

From date: 29/10/2023 To date: 30/10/2023

Oops!
There are no items found here.

Non-panel claims

From date: 29/10/2023 To date: 30/10/2023

Oops!
There are no items found here.

+ Claim

1.Sub-Menu

- You can access a variety of functions in here i.e., member list, productivity report or to generate invoices.
- We will cover each of the functions later on in this guide.

DASHBOARD

The screenshot displays the G-FLEX Benefits management dashboard. On the left is a sidebar with navigation links: Dashboard, Members, Guarantee letters, Claim history, Benefit plans, Panel locator, Bills, Invoices, Reports, and Notifications. The main content area is titled 'Welcome' and features two panels: 'Panel claims' and 'Non-panel claims'. Both panels include date filters for 'From date' and 'To date'. The 'Panel claims' section is highlighted with a yellow box, and an arrow points from it to the text '1. Panel Claims'. Below the highlighted section, there is a message 'Oops! There are no items found here.' accompanied by an illustration of a person looking at a laptop with a question mark.

DASHBOARD

Panel claims

From date: 29/10/2023 To date: 30/10/2023

Non-panel claims

From date: 29/10/2023 To date: 30/10/2023

1. Panel Claims

- In here, you can see the list of claims submitted by G-Flex registered panel providers.
- You may access the full data of the claim submission which includes the diagnosis & medication dispensed.

DASHBOARD

Add claim

Full name: Employee ID:

ID type: ID number:

Benefit plan: Merchant type:

Merchant name: Receipt number:

Receipt file upload: Claim date:

Pay to: Encounter limit (RM):

Claim amount (RM): MC dispensed?: ☐ Yes ☒ No

Remarks:

1.+Claim

- You will have the option to submit the non-panel claim on behalf of your member.
- You may find the details required for the submission by clicking the **+claim** button.

Non-panel claims


From date: To date:

Oops!
There are no items found here.

2.Non-Panel Claims

- In here, you can see the list of claims submitted the member via the mobile app.
- You will have the option to view the details & to reject or approve the non-panel claim request.

MEMBERS


G-FLEX
Benefits management

+

Dashboard

Members

Guarantee letters

Claim history

Benefit plans

Panel locator


Bills

Invoices

Reports

Notifications

Welcome


G-FLEX
Benefits management

MEMBERS

PRINCIPAL MEMBERS

Filter by member name or NRIC no.:

Status:

Active





Total no. of active member profiles:1.
No. of member profiles with no assigned users: 1

+ Member


Back

Corporate	Member name	ID type	ID no.	Type	Principals name	Employee ID no.	Status	
	AHMAD BIN ALI	NRIC	940908095669	Principal	AHMAD BIN ALI	K1	Active	<div>Claim history</div> <div></div>

This is the member page. In here, you can access the following functions:

-  Add new member
-  Edit existing member
-  Claim history
-  Assign benefit plan

MEMBERS


G-FLEX
Benefits management

Dashboard

Members

Guarantee letters

Claim history

Benefit plans

Panel locator

Bills

Invoices

Reports

Notifications

MEMBERS

PRINCIPAL MEMBERS

Filter by member name or NRIC no.:
Filter by member name or NRIC no.

Status:
Active

Total no. of active member profiles: 1
No. of member profiles with:


Corporate

Individual

Principals name	Employee ID no.	Status	Claim history
AHMAD BIN ALI		Active	

+ Member

Back


Add member

Corporate name:
REDPLANET SOLUTIONS SDN BHD

Member type:
Member type

Full name:
Full name

Employee ID:
Employee ID

ID type:
ID type

ID number:
ID number

Gender:
Gender

D.O.B:
D.O.B

Department:
Department

Job title:
Job title

MC days limit:
MC days limit

Email address:
Email address

Mobile no.:
Mobile no.

Activation date:
20/10/2023

Expiry date:
30/10/2023

Bank name:
Bank name

Bank account no.:
Bank account no.

Bank account type:
Bank account type

Status:
Active

Cancel

Submit

1.By using this search box, you can search your existing member by using their full name or NRIC.

2.You can also filter the list by their member status.

3.To add new member, please click the +Member button and fill in all the necessary information.

4.Once all details are complete, you may proceed to assign the benefit plan to the new member.

MEMBERS

MEMBERS

PRINCIPAL MEMBERS


Filter by member name or NRIC no.:

Status:

Active

Total no. of active member profiles:1.

No. of member profiles with no assigned users: 1

Corporate	Member name	ID type	ID no.	Type	Principals name	Employee ID no.	Status	
	AHMAD BIN ALI	NRIC	940908095669	Principal	AHMAD BIN ALI	K1	Active	Claim history 

+ Member

Back

Add Claim

View

Issue GL

Delete

1.By clicking the 3 dots, you can access a further function to either add a non-panel claim, to issue Guarantee Letter or to delete existing member.

1.Add Claim

You can submit a non-panel claim for this specific member, which you can also access in the Dashboard page.

2.View/Edit Member

In here, you can change or add any member information. You also need to access this page to assign the benefit plan.

3.Issuing Guarantee Letter

If your company have a specialist hospital coverage, you will be able to generate the Outpatient Guarantee Letter on behalf of your member.

4.Delete Member

This button is to delete the member account. Please be informed that any deletion is **permanent**.

MEMBERS

1.To assign the benefit plan, click the **View** button to access the **Edit Member Page**.

2.You then proceed to the **Assign Benefit Plan** section.

3.You may choose what kind of plan to be assigned to according to its type:

i.Primary (compulsory)

This will be the main plan for the member where any claims will be deducted from this plan according to coverage set.

ii.Sub Plan (optional)

This benefit will be placed under the main plan but will have a different coverage than the primary plan.

4.Once you've selected the plan, click the 3 dots, click **View** and select the member to be assigned to.

Plan type: Primary Plan code: MANAGEMENT_CG10 - CG16 Add

Assigned benefit plans:

Plan code:	Type	Primary	Participants	
MANAGEMENT_CG10 - CG16_DENTAL	Sub-plan	MANAGEMENT_CG10 - CG16	AHMAD BIN ALI	...
MANAGEMENT_CG10 - CG16	Primary	N/A	AHMA	View Delete

Bank name: Bank account no.:

View only

Member Biodata

Corporate name: REDPLANET SOLUTIONS SDN BHD Member type: Principal

Full name: AHMAD BIN ALI Employee ID: K1

ID type: NRIC ID number: 940908095669

Gender: Male D.O.B: 08/09/1994

Department: Choose an option... Job title: Type here...

MC days limit: 14

Email address: Type here... Mobile no.: Mobile no.

Assign benefit plans:

Plan type: Primary Plan code: MANAGEMENT_CG10 - CG16 Add

+ Member Back

Claim history

Add Claim

View

Issue GL

Delete

MEMBERS

1. Once you've clicked the **View** button, it will prompt to open this page to assign the plan. This section is showing the plan type you've selected.
2. This section is showing the name of the benefit plan.
3. In this section, you need to click and select the participant to be assigned to. If it a shared plan, all the name of participant registered under the principal will appear here and need to be selected.
4. This will show the principal name.
5. This section will show the name of the primary plan (if the plan selected is a sub-plan).

The screenshot shows a modal window titled "Benefit plan" with a blue 'S' logo. It contains several form fields and buttons. Yellow arrows from the instructions point to the following elements:

- An arrow from instruction 1 points to the top of the modal.
- An arrow from instruction 2 points to the "Benefit plan:" dropdown menu.
- An arrow from instruction 3 points to the "Participants:" list, which includes a blue button labeled "AHMAD BIN ALI".
- An arrow from instruction 4 points to the "Principal member:" text input field containing "AHMAD BIN ALI".
- An arrow from instruction 5 points to the "Primary:" dropdown menu showing "MANAGEMENT_CG10 - CG16".

At the bottom of the modal are two buttons: "Cancel" and "Submit".

GUARANTEE LETTER

GUARANTEE LETTERS

Filter by member:

Filter by member


From date:

01/01/2023

1. In the Guarantee Letter menu, you can search for any guarantee letter generated by either the management or the member.

No.	Type	Corporate	Member name	ID type
1	TPA GL		AHMAD BIN ALI	NRIC

2. By clicking the 3 dots, you can view & print out the Guarantee Letter.

 OUT-PATIENT MEDICAL GUARANTEE LETTER

STRICTLY PRIVATE & CONFIDENTIAL

Ref. no.: 15
Date: 30/10/2023

Dear administrator,

Name : KELANA JAYA MEDICAL CENTRE (KELANA JAYA)
Address : Lot No. 13 (Gf) Jalan Perbandaran, Yayasan Fas Business Avenue, No. 1, Jln Perbandaran, Kelana Jaya
47801 Petaling Jaya, Selangor; 47801, Petaling Jaya, Selangor; 687, 47801 Petaling Jaya, Selangor, Malaysia
Telephone no. : +678052111
Corporate : REDPLANET SOLUTIONS SDN BHD
Employee name : AHMAD BIN ALI
Employee ID no. : 940908095669
Name of patient : AHMAD BIN ALI
Patient's NRIC/passport no. : 940908095669
Visit date : 30/10/2023
Credit limit : RM1,685.00

* Please note that the amount indicated above is recorded as at 30/10/2023 and may not reflect the employee's actual balance as the employee may have incurred expenses which have not been billed to the Company when this letter was issued. Any expenses exceeding this limit shall be paid by the patient.
The Corporate shall not be liable to pay any expenses that are listed in the G-FLEX Exclusion List - Outpatient Specialist Medical Treatment.
The Corporate will also deduct the difference from the employee's salary if the cost of treatment exceeds employee's medical entitlement.
Any prescription of medication shall be limited to a maximum supply of three (3) months.

Billing:
Billing must be submitted through the online G-FLEX portal within three (3) working days from the date of registration of patient at your facility.
Should you have any questions or require further clarification, feel free to contact the G-FLEX provider support team at +60338821457 or email info@gflex.com.my

[Exclusion List - Outpatient Specialist Medical Treatment](#)

To date:

30/10/2023

Back

Limit (RM)

RM2,000.00 (RM2,000.00)

Status

Approved



CLAIM HISTORY

1.You may use this search box to search for the member utilization history.

CLAIMS HISTORY

Filter by member:
AHMAD BIN ALI

Filter by assigned plan code:
MANAGEMENT_CG10 – CG16

Back

Annual limit (RM):
Total
RM2,000.00
Available
RM1,635.00

Monthly limit (RM):
Total
RM2,000.00
Available
RM1,635.00

Encounter limit (RM):
Total
RM2,000.00
Available
RM1,635.00

MC Entitlement
14

From date:
01/01/2023

To date:
31/10/2023

PRINCIPALS UTILIZATION HISTORY:

Patient's name	Patient type	ID no.	Date	Claim type	Invoice no	Amount	Status
AHMAD BIN ALI	Principal	940908095669	17/10/2023	Panel	GFLX0017-KDC-10-17-36	RM145.00	Un-paid

3.This section will show all the panel & non panel claims submitted by G-Flex panel providers.

CLAIM HISTORY

CLAIMS HISTORY

Filter by member:

AHMAD BIN ALI

Filter by assigned plan code:

MANAGEMENT_CG10 - CG16

Back

Annual limit (RM):	Monthly limit (RM)	Encounter limit (RM)	MC Entitlement
Total RM2,000.00 Available RM1,635.00	Total RM2,000.00 Available RM1,635.00	Total RM2,000.00 Available RM1,635.00	14

From date:

01/01/2023

To date:

31/10/2023

PRINCIPALS UTILIZATION HISTORY:

Patient's name	Patient type	ID no.	Date	Claim type	Invoice no	Amount	Status
AHMAD BIN ALI	Principal	940908095669	17/10/2023	Panel	GFLEX0017-KDC-10-17-36	RM145.00	Un-paid


1. This section will show you the annual, monthly & encounter limit of the member, depending on the benefit plan assigned. All the available balance is updated in real time.

BENEFIT PLANS

BENEFIT PLANS

No.	Corporate	Plan code	Categories	Annual (RM)	Encounter (RM)	Corp approval?	Exceeding (RM)	Status	
1		MANAGEMENT_CG10 - CG16	GP clinic, Specialist clinic, Medical centre, Hospital	RM2,000.00	RM2,000.00	No	Not applicable	Active	⋮
2		MANAGEMENT_CG10 - CG16_DENTAL	Dental clinic	RM500.00	RM500.00	No	Not applicable	Active	⋮

☐ View only



Benefit Plan

Corporate name:

REDPLANET SOLUTIONS SDN BHD

Plan code:

MANAGEMENT_CG10 - CG16

Benefit categories:

GP clinic

Specialist clinic

Medical centre

Hospital

Annual limit (RM):

2,000.00

Monthly limit (RM):

2,000.00

Per visit limit (RM):

2,000.00

Pro-rate entitlement?

No

Enable corporate approval:

Disabled

Enable G-Flex admin approval:

Not required

General disclaimer:

Type here...

GP disclaimer:

Type here...

Status:

Active

Cancel

1. In the Benefit Plan page, you can see all the plan that has been created under your company.
2. You can edit the benefit plan by simply clicking the 3 dots.
3. In the edit page, you can change the type of panel provider covered under the plan, to change the limit or to make the plan to be pro-rated.

PANEL LOCATOR

PANEL LOCATOR

[Back](#)

ADD YOUR PREFERRED MERCHANT INTO THE G-FLEX NETWORK
G-FLEX allows you build and manage your own network of preferred merchants. Tailor-make the selection of merchants here to suit your needs.
Want to add a merchant that is not on this list? [Click here](#) to submit a request?

Filter by merchant:

Filter by location:

Filter by merchant type: ☐ select all
☒ GP clinic ☒ Dental clinic ☒ Specialist clinic ☒ Optometrist ☒ Medical centre ☒ Hospital

No.	Type	Name	Address	Phone	Email	PIC	
1	GP clinic	ACC-EVESUITE (ARA DAMANSARA)	A-1, 01, Jalan PUU 1A/41, Ara Damansara,		acc-eve@acc-evesuite.my		Remove
2	GP clinic	AKTIVCARE CLINIC (KLANG LAMA)	50A, Jalan Desa Bakti, Taman Desa, 58100		aktivcareclinic@gmail.com		Remove
3	GP clinic	ALIA MEDICAL CLINIC (PORT KLANG)	No. 3038, 3040G, Persiaran Raja Muda Musa		poliklinik.alia@gmail.com		Remove
4	GP clinic	ALI KLINIK			alikinik@yahoo.com		Remove
5	GP clinic	ALI KLINIK (BATU GAJAH)	No. 61, Jalan Besar, Perak, Kampung Supp	05-366 3343	alikinik@yahoo.com	DR. ABU BAKAR	Remove
6	GP clinic	ANADIA CLINIC (DENAI ALAM)	Jln Elektron U16/G, Denai Alam, 47000 Sh		anadiaclinic@gmail.com		Remove
7	GP clinic	ANADIA CLINIC (SRI MANJA)	Square Two, 11-1, Jalan PUS 6/63, Taman		anadiaclinic@gmail.com		Remove
8	GP clinic	ANANDA KLINIK (KUANTAN)	A5, Jalan Stadium, Stadium Darul Makmur,		akkt@qualitas.com.my	Dr Raj Kumar David	Remove
9	GP clinic	A PLUS MEDICAL CLINIC (PETALING JAYA)	69, Jalan SS 22/11, Damansara Jaya, 4740		aone.medclinic@gmail.com	Dr. Andrew Ang Zhi Zhong	Remove
10	GP clinic	APPI CLINIC JLN HJ MUHAMMAD	Jalan Menteri, Pekan Sabak Bernam, 45200		drsappu77@gmail.com		Remove

[first](#) < 1 2 3 4 5 6 7 8 9 10 > [last](#)

1. You can search through the list of G-Flex panel providers by using this search box.

2. You can also filter the panel selection by location i.e., by state.

PANEL LOCATOR

PANEL LOCATOR

[Back](#)

ADD YOUR PREFERRED MERCHANT INTO THE G-FLEX NETWORK

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Want to add a merchant that is not on this list? [Click here](#) to submit a request?

Filter by merchant:

Filter by merchant

Filter by location:

Filter by merchant

Filter by merchant type: ☐ select all



GP clinic



Dental clinic



Specialist clinic



Optometrist



Medical centre



Hospital

No.	Type	Name	Address	Phone	Email	PIC	
1	GP clinic	ACC@EVESUITE (ARA DAMANSARA)	A-1, 01, Jalan PUU 1A/41, Ara Damansara,		acc-eve@acc-evsuite.my		Remove
2	GP clinic	AKTIVCARE CLINIC (KLANG LAMA)	50A, Jalan Desa Bakti, Taman Desa, 58100		aktivcareclinic@gmail.com		Remove
3	GP clinic	ALIA MEDICAL CLINIC					Remove
4	GP clinic	ALI KLINIK					Remove
5	GP clinic	ALI KLINIK (BATU GAJAH)				DR. ABU BAKAR	Remove
6	GP clinic	ANADIA CLINIC (DENAI ALAM)	Jln Elektron U16/G, Denai Alam, 47000 Sh		anadiaclinicr@gmail.com		Remove
7	GP clinic	ANADIA CLINIC (SRI MANJA)	Square Two, 11-1, Jalan PUS 6/63, Taman		anadiaclinicpj@gmail.com		Remove
8	GP clinic	ANANDA KLINIK (KUANTAN)	A5, Jalan Stadium, Stadium Darul Makmur,		akkt@qualitas.com.my	Dr Raj Kumar David	Remove
9	GP clinic	A PLUS MEDICAL CLINIC (PETALING JAYA)	69, Jalan SS 22/11, Damansara Jaya, 4740		aone.medclinic@gmail.com	Dr. Andrew Ang Zhi Zhong	Remove
10	GP clinic	APPU CLINIC JLN HJ MUHAMMAD	Jalan Menteri, Pekan Sabak Bernam, 45200		drsappu77@gmail.com		Remove

3. You can use this filter to select which provider you would like to view

[first](#)



[1](#)

[2](#)

[3](#)

[4](#)

[5](#)

[6](#)

[7](#)

[8](#)

[9](#)

[10](#)



[last](#)

Activate Windows

Go to Settings to activate Windows.

PANEL LOCATOR

PANEL LOCATOR

[Back](#)

ADD YOUR PREFERRED MERCHANT INTO THE G-FLEX NETWORK
G-FLEX allows you build and manage your own network of preferred merchants. Tailor-make the selection of merchants here to suit your needs.
Want to add a merchant that is not on this list? [Click here](#) to submit a request?

Filter by merchant:

Filter by location:


Filter by merchant type: ☐ select all

☒ GP clinic ☒ Dental clinic ☒ Specialist clinic ☒ Optometrist ☒ Medical centre ☒ Hospital

No.	Type	Name	Address	Phone
1	GP clinic	ACC@EVESUITE (ARA DAMANSARA)	A-1, 01, Jalan RUJ 1A/41, Ara Damansara.	
2	GP clinic			
3	GP clinic			
4	GP clinic			
5	GP clinic			
6	GP clinic			
7	GP clinic	ANADIA CLINIC (SRI MANJA)	Square Two, 11-1, Jalan PUS 6/63, Taman	
8	GP clinic	ANANDA KLINIK (KUANTAN)	A5, Jalan Stadium, Stadium Darul Makmur,	
9	GP clinic	A PLUS MEDICAL CLINIC (PETALING JAYA)	69, Jalan SS 22/11, Damansara Jaya, 4740	
10	GP clinic	APPU CLINIC JLN HJ MUHAMMAD	Jalan Menteri, Pekan Sabak Bernam, 45200	

1. If you wish to request a new panel provider that is not available in the G-Flex list of registered panel clinics, click the message above to request a new panel merchant.

2. Please be informed that no additional charges for requesting a new panel merchant.



Add Merchant Request

Submit an application to have your preferred merchant or service provider added to our network.

Merchant name:

Merchant type:

Address:

Name of person-in-charge:

Email address:

Phone no.:

Remarks:

[Cancel](#) [Submit](#)

Go to Settings to activate windows.

BILLS

BILLS

Filter by corporate:

From date:

Claim type:

Submitted by:

Filter by member's name:

To date:

Payment status:

[Download](#)[Back](#)

Name	ID no.	Date	Time	Invoice no.	Merchant	Type	Amount (RM)	Status	
AHMAD BIN ALI	940908095669	17/10/2023	12:36 pm	GFLEXD0001-SE-10-17-1	MENARA DENTAL SURGERY (PETALING JAYA)	Panel	RM220.00	Un-paid	⋮
AHMAD BIN ALI	940908095669	17/10/2023	12:25 pm	GFLEX0017-KDC-10-17-36	POLIKLINIK DR. HALIMAH (KUJALA KETIL 2)	Panel	RM145.00	Un-paid	⋮

1. For Bills page, you are able to search through all types of claims submitted by our panel providers.
2. By using this filter, you may view or download the submitted claims.
3. You may also sort the claims into panel claims or non-panel claims.

BILLS

BILLS

Filter by corporate:

From date:

Claim type:

Submitted by:

Filter by member's name:

To date:

Payment status:

[Download](#)[Back](#)

Name	ID no.	Date	Time	Invoice no.	Merchant	Type	Amount (RM)	Status	
AHMAD BIN ALI	940908095669	17/10/2023	12:36 pm	GFLEXD0001-SE-10-17-1	MENARA DENTAL SURGERY (PETALING JAYA)	Panel	RM220.00	Un-paid	⋮
AHMAD BIN ALI	940908095669	17/10/2023	12:25 pm	GFLEX0017-KDC-10-17-36	POLIKLINIK DR HALIMAH (KUALA KETIL 2)	Panel	RM145.00	Un-paid	⋮

- This is where you can view all the claims once you've set up the filter option.
- For more detailed information, you may click the 3 dots and click View. You will be able to view the full submission of said claim.

INVOICES

CONSOLIDATED INVOICES

Filter by corporate:

Filter by year:

Filter by invoice no.

Search by invoice no.

Filter by month:

Filter by month

Back

No.	Corporate	Ref. no.	Month	Year	Transactions	Amount	Status	
1		2310-11	October	2023	2	RM365.00	N/A	⋮

1. To search for consolidated invoices, you may use the filter option provided.
2. Once you've selected the filter, the invoices will appear at the bottom of the page. Click the 3 dots to download the PDF of the consolidated invoices.
3. Please be informed that the invoices will be available after the 4th of every month due to the 30-days submission period.

REPORT

REPORTS

TOP BILLERS
By category

MC ANALYSIS
By gender

TOP MC DISPENSERS
By department

DIAGNOSIS TRENDS
Based on top 10

TOTAL UTILIZATION ANALYSIS
By type of member

MASTER REPORT
By type of member

1. The Report page is quite straightforward. You can click either of 6 options here for analysis & it will bring you to the filter page where you can generate the report by the category provided.
2. You then would be able to generate the report through PDF or Excel spreadsheet.
3. The report template is customizable, so if you have any specific request for type of report, please reach out to our team for further assistance.

REPORTS

Filter by department:

Choose an option...

From date:

30/09/2023

To date:

30/10/2023

Back

TOP BILLERS

No.	Provider name	No. of encounters	Total cost (RM)	Average cost/visit
1	KLINIK GENESIS (SUBANG JAYA)	0		RM0.00
2	KLINIK PERGISIAN HARMAN (PETALING JAYA)	0		RM0.00
3	POLIKLINIK KENANGA (RAUWANG)	0		RM0.00
4	KLINIK DR SITI DAN RAKAN-RAKAN/KLINIK METRO MEDICS (PUCHONG PERMAI)	0		RM0.00
5	MEDIBEE CLINIC (CYBERJAYA)	0		RM0.00
6	KLINIK PERGISIAN DAMAI (PUCHONG)	0		RM0.00
7	POLIKLINIK DR HALIMAH (KUALA KETIL 2)	1	RM145.00	RM145.00
8	KLINIK KOK VITA	0		RM0.00
9	FOCUS POINT (PETALING JAYA)	0		RM0.00
10	KELANA JAYA MEDICAL CENTRE (KELANA JAYA)	0		RM0.00



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USER PROFILE

Dashboard

Members

Guarantee letters

Claim history

Benefit plans

Panel locator

Bills

Invoices

Reports

Notifications

CORP0182

Logout

Panel claims

From date:

29/10/2023

To date:

30/10/2023

Non-panel claims

From date:

29/10/2023

To date:

30/10/2023

Oops!
There are no items found here.

Oops!
There are no items found here.

View profile

Reset password

+ Claim

1. To access user profile, click the 3 dots on your username and click **View Profile**.
2. In your profile, you will be able to change your username, email address or account status.
3. You can also reset your password if needed. Click the **Reset Password** to proceed.



1. Please be informed this user guide is exhaustive and subject to change from time to time due to system upgrade.
2. The new user guide will be provided once the system has been fully operated.
3. If you have any further questions or concerns about our system, please feel free to contact us via email at info@gflex.com.my or our contact center at 03-3382 1457.